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Soundmarks





Introduction

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Soundmarks





THE BUSINESS (AND THE POWER!) OF SOUND MARKS

Ramon Vives Independent Consultant, Spain





THE BUSINESS (AND THE POWER!) OF SOUND MARKS FICPI

RAMON VIVES XIOL

September 2024



NICE TO MEET YOU!

rvives@thesonicyou.com



Ramon Vives

LANGUAGES	EXPERIENCE	CLIENTS	PRIZES	MUSIC
SPANISH	PRESS MANAGER:	MAPERE LALIGA	IF DESIGN FOR THE	CLEMENTNES
ENGLISH	BACKSTREET BOYS		MAPFRE (2023)	PLOU
FRENCH	EU INTERNATIONAL COOPERATION	A Control of Villian Natural		SUPERMON
GERMAN		Santander voeiling Natorgy		MORE THAN BARÇA
ITALIAN	SIXIÈME SON SPAIN FOUNDER AND MD			MORE I HAN BARÇA
+ MUSIC !!!	(2013-2024)	السعودية للكهرباء ﴿ ﴾ ﴿ ﴿ السَّعُودِيةَ للكهرباء ﴾ ﴿ السَّعُودِيةَ للكهرباء ﴾ ﴿ السَّعُودِيةَ للكهرباء ﴾ ﴿ السَّعُودُ اللَّهُ اللّ	الشركة	
	THE SONIC YOU (2024)	Gallina Blanca Saudi Electricity Co	ompany	
_	SPANISH CATALAN ENGLISH FRENCH GERMAN ITALIAN	SPANISH CATALAN BRUCE SPRINGSTEEN, BACKSTREET BOYS ENGLISH FRENCH GERMAN ITALIAN HUSIC !!! PRESS MANAGER: BRUCE SPRINGSTEEN, BACKSTREET BOYS EU INTERNATIONAL COOPERATION SIXIÈME SON SPAIN FOUNDER AND MD (2013-2024)	SPANISH CATALAN BRUCE SPRINGSTEEN, BACKSTREET BOYS ENGLISH FRENCH GERMAN ITALIAN SIXIÈME SON SPAIN FOUNDER AND MD + MUSIC !!! SAUGI Electricity Co	SPANISH CATALAN BRUCE SPRINGSTEEN, BACKSTREET BOYS ENGLISH FRENCH GERMAN ITALIAN SIXIÈME SON SPAIN FOUNDER AND MD + MUSIC !!! SPANISH PRESS MANAGER: MAPFRE LALIGA IF DESIGN FOR THE SONIC SYSTEM OF MAPFRE (2023) Santander vueling Naturgy Santander Vueling Santander S



SOME CLIENTS*

From Spain to the world

















* By Sixième Son Spain



"WE ARE INNATELY MUSICAL CREATURES FROM THE DEPTHS OF OUR NATURE"

STEFAN KOELSCH
PHD IN NEUROSCIENCE, PSYCHOLOGIST,
NEUROBIOLOGIST, SOCIOLOGIST
& MUSICIAN

MUSIC AND SOUND BRING US TOGETHER; THEY CONNECT AND INSPIRE US. THEY ARE A UNIVERSAL LANGUAGE THAT TRANSCEND PEOPLE, CULTURES AND GEOGRAPHIES ACROSS PLANET EARTH.

What does sound mean for brands?

IT ALLOWS BRANDS TO CONNECT PEOPLE WITH A BRAND ON AN EMOTIONAL LEVEL, CONVEY MEANING, PROMPT RECALL, SOLIDIFY BRAND ASSOCIATIONS, TRANSCEND BARRIERS OF LANGUAGE AND CULTURE AND SIGNIFICANTLY IMPACT BUSINESS RESULTS



What is sonic branding about?

DESIGN DISTINCTIVE AND ENGAGING SONIC ECOSYSTEMS THROUGH MUSIC, SOUND, AND VOICE.



Sonic Branding is infused in our daily life

IN THE THINGS WE EAT
IN THE WAY WE WORK
IN THE THINGS WE WATCH
IN THE WAY WE COMMUNICATE
IN THE THINGS WE PLAY WITH
IN THE WAY WE DATE

• tinder







And much much more..

6 key ELEMENTS for a successful SONIC branding

- 1. GRAB ATTENTION
- 2. CREATE ENGAGEMENT
- 3. TRIGGER RECALL
- 4. CONVEY MEANING
- 5. ENSURE FLEXIBILITY
- 6. ASSURE CONSISTENCY



SONIC TEST













THE SONIC YOU



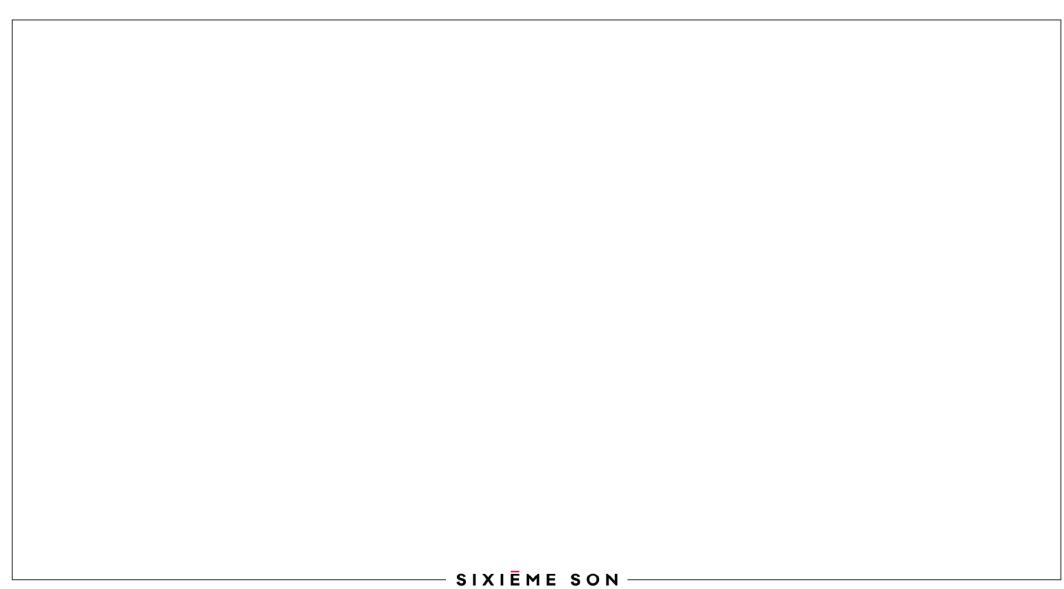
MUSIC CHANGES PERCEPTION OF VISUAL ASSETS

WHY IS SONIC BRANDING CRITICAL FOR BRANDS?

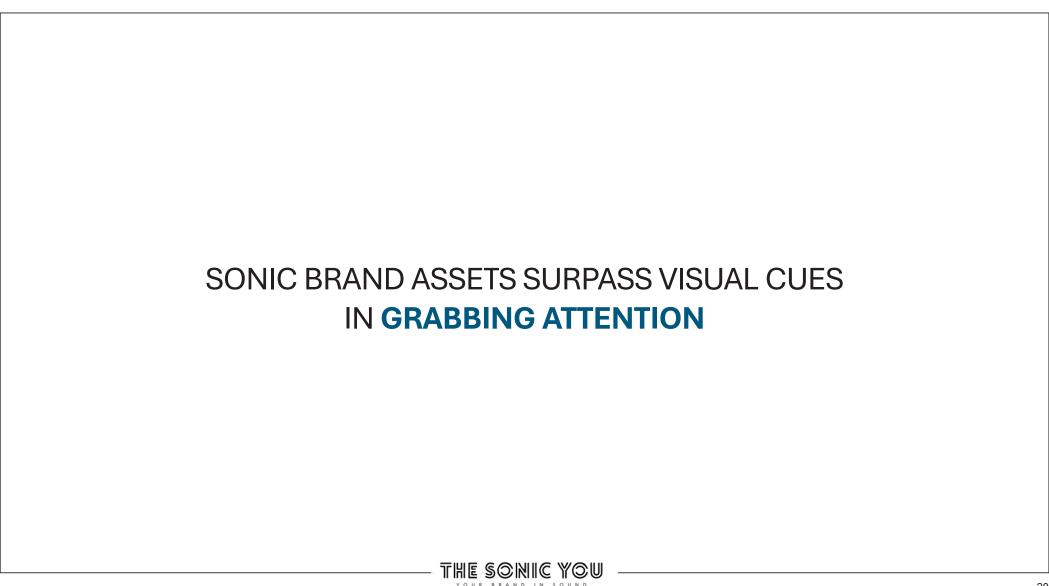
- EXERCISE
- We will watch the same TVC, four times: without audio and then with three different music tracks. For each video, ask yourself:
- How does your understanding change from one version to the next?
- Is it coherent with what you understood without audio?
- · Which is the most coherent version?



MUSIC CAN ENHANCE THE EMOTIONAL CONNECTION



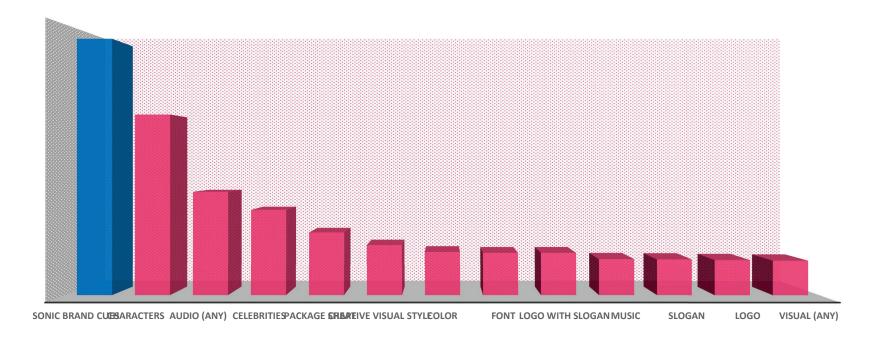
SOUND **DOESN'T REQUIRE** EYES TO GRAB ATTENTION





IMPACT OF BRAND ASSETS ON BRAND ATTENTION

OVER 2000 TV ADS TESTED



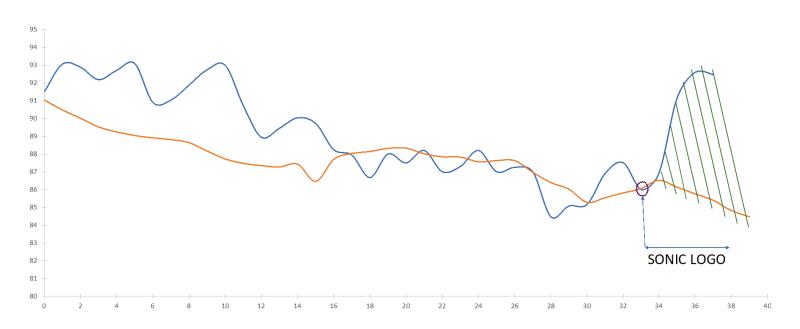
THE SONIC YOU

The power of sound – IPSOS Study 04.2020

RESEARCH AND STUDIES

What we learned

WITH A PROPRIETARY SONIC LOGO AT THE END, ATTENTION INCREASES EXPONENTIALLY



THE SONIC YOU

SONIC CONVEYS MEANING IN LESS THAN 3 SECONDS





Bold Clear Consistent



People first Friendly and inviting Fun



Innovative Intelligent Reliable

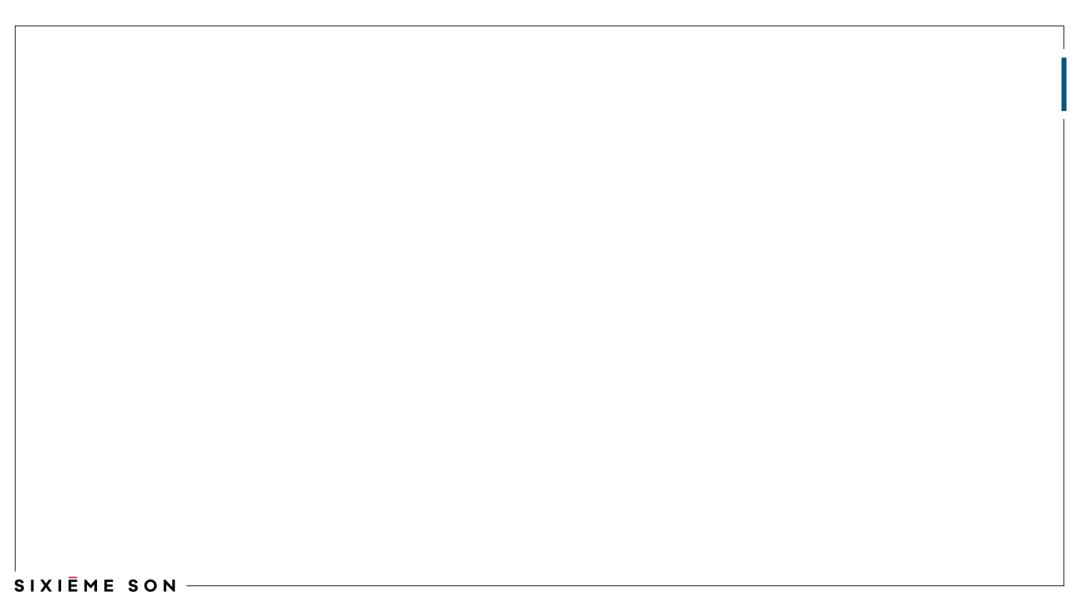


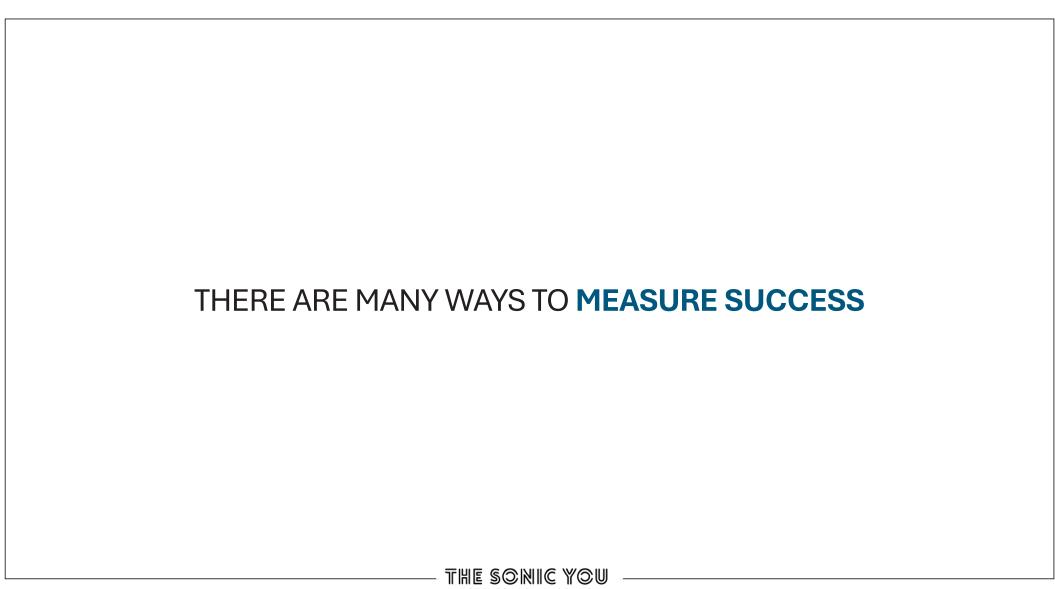
SOUND BRINGS CONSISTENCE TO A BRAND



MUSIC IS A LANGUAGE **UNIVERSALLY**UNDERSTOOD

DEDCEDTIONS ADE NAODE AND NAODE LINUVEDONIS	
PERCEPTIONS ARE MORE AND MORE UNIVERSALS	
Geographical or generational gaps are decreasing slowly, but surely.	
THE SONIC YOU	
Y O U R B R A N D I N S O U N D	29





Many studies reflect the effect that music/sound has on the performance of the brands that are using sonic logos and evaluate how they impact:

Attention

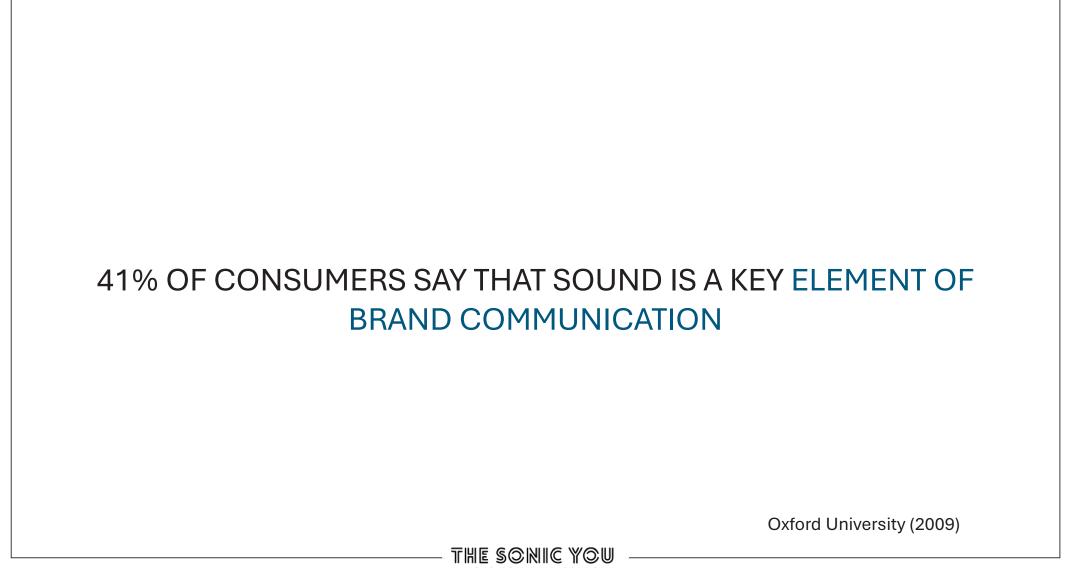
Association.

Appreciation

Engagement

96% OF CONSUMERS ARE MORE LIKELY TO REMEMBER A BRAND THAT USES MUSIC ALIGNED WITH THEIR BRAND IDENTITY

Leicester University Research (2008)



74% OF YOUNG ADULTS BELIEVE THAT THEY DEVELOP A BETTER UNDERSTANDING OF A COMPANY'S PERSONALITY THROUGH MUSIC

PHMG

Veritonic audio logo index (2021)



75% OF PEOPLE LIKE RECOGNIZING A BRAND'S COMMUNICATION BASED SOLELY ON MUSIC

THE SONIC ASPECT MUST BE TREATED AS A KEY BRAND ASSET

More than 1 out of 2 people remember a brand's music or jingle more than its logo

1 OUT OF 2 PEOPLE USE BRANDS' MUSIC OR JINGLES IN THEIR CONVERSATIONS WITH THEIR ENTOURAGE

1 OUT OF 2 PEOPLE ARE CAPABLE OF IDENTIFYING A BRAND THEY'RE INTERESTED IN BASED ON ITS MUSIC OR JINGLE

EXPOSITION & LONGEVITY PROVES KEY TO A SONIC BRAND'S SUCCESS

75% of the best performing sonic identities have been in use for more than 5 years

TAILOR-MADE MUSIC PERFORMS BETTER FOR BRANDS

9 OUT OF 10 MUSICAL SELECTIONS THAT BRANDS CHOSE PERFORM BEST WHEN THEY ARE COMPOSED SPECIFCALLY FOR THE BRAND.





KEY TAKEAWAYS

What we learn

TAILOR-MADE CREATIONS PERFORM BETTER THAN SYNCHS



RESEARCH AND STUDIES

Learnings

UNIQUENESS

The feeling that there is a personality weighs heavily on the ability of a piece of music to make a difference, have stamina, and capture interest. There must be an element of surprise and an aspect different from the competition.

ATTENTION

The ability of a piece of music to attract attention in the context of a situation. This is where we give our sense of hearing priority and allow it to activate the brain.

ENGAGEMENT

The ability of a piece of music to provoke a reaction is indispensable to leave a n impression and create a link to the brand. The engagement must also evolve appropriately to each situation and as the brand context evolves through time.

ATTACHMENT

The attachment that the audience has to the music, their desire that it remains the same and that it remains exclusively used by the brand. A highly revealing factor, providing clarity and understanding brand compatibility.



THANK YOU!



Ramon Vives Founder & CEO rvives@thesonicyou.com +34 607 68 45 99





The challenge of registering a sound mark in the UK - A recent case study: Sandvik

Andy King Mewburn Ellis, United Kingdom





The challenge of registering a sound mark in the UK

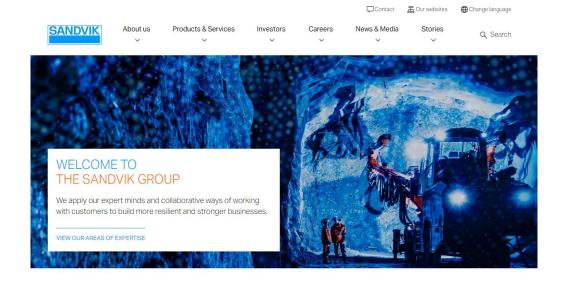
A recent case study: Sandvik

Andy King FICPI Open Forum 25 September 2024

A quick introduction to Sandvik



- Sandvik is a Swedish multinational engineering group that specialises in products and services for:
 - Mining
 - Rock excavation
 - Rock processing
 - Metal cutting
- Founded in 1862
- Over 40,000 employees







NEWS

FEBRUARY 21, 2023 — PRESS RELEASE
Sandvik announces changes to the Group
Executive Management

FEBRUARY 15, 2023 — PRESS RELEASE

Sandvik selected to supply record SEK 370 million worth of BEV equipment to

FEATURED STORIES





Sandvik launched a new corporate brand identity in September 2023







SANDVIK Offerings Investors Careers News & Media Stories About us

Home > News & Media > News and press releases > 2023 > September > Sandvik introduces new logotype and visual identity

Sandvik introduces new logotype and visual identity

Published Sep 21, 2023 8:00 AM CET

Categorie: General Today, Sandvik presents a new visual identity. It highlights the company's commitment to lead the shift towards digitally driven and automated industries, and it is developed to suit the current position of the company as a technology leader enabling improved productivity, efficiency and sustainability for its customers.

Over the past few years. Sandvik has implemented a new strategy and defined a

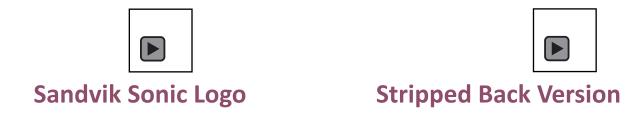




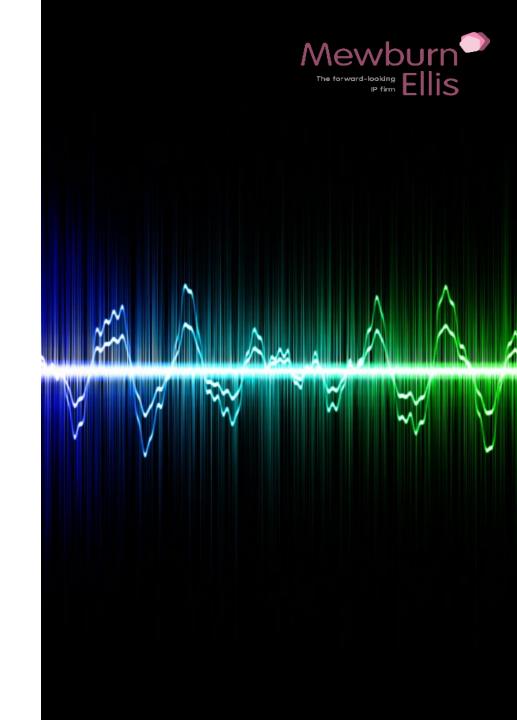
A sonic logo was an important part of the new identity



Created by Sonic Director Tomas Nordmark:



 We advised on protection of the sound mark well ahead of the brand launch, back in September 2022 Can Sandvik register its sonic logo in the UK?



A pessimistic initial position



We advised that a non-distinctiveness objection was highly likely

Section 3(1)(b) of the Trade Marks Act 1994

- 3 (1) The following shall not be registered...
- (b) trade marks which are devoid of any distinctive character...

provided that, a trade mark shall not be refused registration by virtue of paragraph (b), (c) or (d) above if, before the date of application for registration, it has in fact acquired a distinctive character as a result of the use made of it.

- As sound marks are part of new corporate branding, evidence of acquired distinctiveness was never an option
- Considered contingencies of a multi-media mark or alternative sound mark featuring 'SANDVIK'

The UK legal and practice background



General guidance from the Trade Marks Act 1994 and distinctiveness authorities

Section 1(1) of the Trade Marks Act 1994

A trade mark may, in particular, consist of words (including personal names), designs, letters, numerals, colours, **sounds** or the shape of goods or their packaging

August Storck KG v OHIM, Case C-24/05 P

"the distinctive character of a trade mark must also be assessed by reference to the perception of the consumers of the relevant goods and services"

OHIM v Erpo Möbelwerk, Case C-64/02

"the criteria for assessing distinctive character of all types of marks are the same"

• But a lack of case law on the distinctiveness of sound marks, particularly in the UK

The UK IPO Practice Manual's guidance on sound marks is quite light



UK IPO Practice Manual

There is no question that sound marks can function as trade marks to designate origin...[but] the origin of goods or services is not generally designated by reference to sound only...even if the consumer may be unfamiliar with a piece of music or sound, like other unconventional marks, the assumption that it functions also as a trade mark is unlikely to be the case, absent education.

The following are intended only as examples of sound marks that would be unlikely to be accepted without evidence of factual distinctiveness:

- Very simple musical sequences (for example, those consisting of only one or two notes);
- Entire melodies and/or songs (for example, the well-known 'Greensleeves' melody, which may be used as a chime by ice cream van in the context of providing ice cream and confectionery);...

Looking for sound mark precedents in the UK



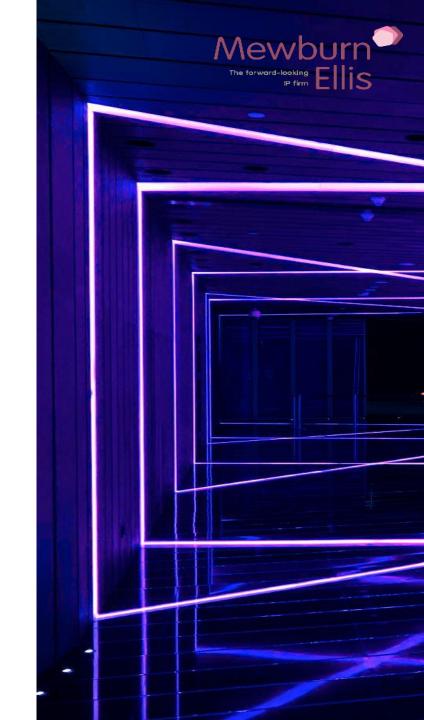
- Sounds marks are still very rare in practice
 - Despite changes to the EU Trade Marks Directive a few years back
 - Just 27 sound mark applications filed at the EUIPO in prior year
- Only around 250 sound marks registered in the UK
 - But 210 are Brexit 'clones' not substantively examined by the UK IPO
 - Only 10 of the remaining 40 post-date Brexit so give an insight into current examination
 - Some include spoken distinctive verbal elements
 - Others are very different sound marks

Six generally comparable sound marks, but timelines suggest acquired distinctiveness



Regn. No.	Owner	Filing Date	Grant Date	Sign
UK00003604547	B.Braun Melsungen AG	4 March 2021	29 October 2021	
UK00003658921	Intel Corporation	22 June 2021	3 June 2022	
UK00003689393	Clear Score Technology Limited	2 September 2021	27 May 2022	
UK00003708855	Legal & General Group plc	11 October 2021	8 July 2022	
UK00003773979	Ocado Retail Limited	5 April 2022	7 April 2023	
UK00003809185	Hewlett Packard Enterprise Development LP	13 July 2022	31 March 2023	

What about sound marks at the EUIPO?



The EUIPO's Trade Mark Guidelines contains a little greater depth



EUIPO's Trade Mark Guidelines

The acceptability of a sound mark must, like words or other types of trade marks, depend on whether the sound is distinctive per se

Whether the average consumer will **perceive the sound as a memorable one** that serves to indicate that the goods or services are exclusively associated with one undertaking

A sound must have 'a certain resonance'...enabling the target consumer to perceive and consider it a mark...

... However, marketing habits in an economic sector are not fixed and **can evolve** in a very dynamic way, including as regards the use of sound marks....

The kinds of sound marks that are unlikely to be accepted without evidence of factual distinctiveness include:

- Very simple pieces of music consisting of only one or two notes (see examples below)
- Sounds that are in the common domain (e.g. La Marseillaise, Für Elise)
- Sounds that are too long to be considered as an indication of origin
- Sounds typically linked to specific goods and services

The EUIPO's Guidelines even have some examples of acceptable sound marks



Regn. No.	Filing Date	Sign	Reasoning
017396102	26/10/2017		The sign is short but it is not too simple and is capable of being memorised by the relevant consumer.
011530326	30/01/2013		Jingle-like sound sequences are capable of identifying goods and services.
011893054	12/06/2013		According to general life experience, jingle-like sound sequences enable goods and services to be distinguished.

Some recent EU case law is more encouraging



Globo Comunicação e Participações S/A v EUIPO (Case T-408/15, 7 October 2016)

Introduced a framework for considering the issue of inherent distinctiveness in the context of sound marks, with there being two main criteria for consideration: **consumer habits and trade practice**, and the characteristics of the mark itself

Ardagh Metal Beverage Holdings GmbH & Co. KG v EUIPO (Case T-668/19, 7 July 2021)

Provided a series of considerations regarding the criteria for assessing the distinctiveness of sound marks and the general perception of this type of mark among consumers

Comparable sound marks at the EUIPO: timelines suggest no issues



Regn. No.	Filing Date	Publication Date	Grant Date	Sign
018800487	24/11/2022	12/01/2023	21/04/2023	
018825877	25/01/2023	31/01/2023	10/05/2023	
018735576	21/07/2022	27/09/2022	06/01/2023	
018722396	26/06/2022	17/08/2022	24/11/2022	
018717394	14/06/2022	07/07/2022	14/10/2022	
018698949	06/05/2022	13/06/2022	20/09/2022	
018657963	18/02/2022	12/05/2022	19/08/2022	

An application was filed...and the refusal soon issued



There is an objection...as the mark is devoid of any distinctive character. This is because the marks consist of a musical tune that would not be instantly recognisable as a trade mark by the average consumer. It is considered that without education, the public would not attribute any trade mark significance to the sign and would instead perceive the marks merely as a non-distinctive musical tune

- A cautious approach because of the lack of sound mark precedents
- The reference to "without education" alludes to the possibility of relying on evidence of acquired distinctiveness/secondary meaning

The response to the objection focused on four main arguments



- The sonic logo was in the 'sweet spot' for a sound mark
 - An easily-recallable jingle
- Marketplace evidence on the rise of sonic branding
 - Changing consumer habits
 - Case law and practice outdated
- EUIPO precedents
- Minimum level of inherent distinctiveness is reached
 - The pause or rest before the fourth note in particular creates an air of suspension, tension or perhaps intrigue amongst listeners
 - Consumers can recall the sound mark(s) and repeat a purchase based on it

Examples of the marketplace evidence



What is sonic branding, and how can you make the most of it?

power of sound in your brand-building, you're losing

Previously, we've looked at the ways you can use sound to increase sales in your retail store. But sonic branding isn't limited to one location. It's a wider use of sound that spreads your message throughout society and culture. And that means it can seriously enhance your profitability.

Whether you're a retailer, online seller, cultural institution or public service, you've got a big opportunity for growth by using sonic branding.

We'll take a look at what it is and the different ways you can use it. We'll also take a deeper look at the ideal home for sonic branding - the retail store.

What is sonic branding?



ric branding, also known as audio branding, is the expression of your brand through sound.

It most commonly appears through a 'jingle' - a short, instantly recognisable piece of music or sound that customers link to your brand. Popular global examples of this are McDonald's ("I'm Lovin' It"). Apple (the startup sound their computers make). Amazon (the voice of Alexa, the interactive assistant), and Microsoft (the Windows startup sound). You might think of these as 'audio logos'.

But it has a much wider scope. Just like a brand's visual assets consist of their logo, visual style, typeface, animations, product, product packaging and more, their sonic branding exists through lots of different channels.

https://www.akoustic-arts.com/blog/what-is-sortic-branding-and-tow-can-you-make-the-most-of-late--tost=Conic branding%2C also know

28/04/2023, 16:21 May 10, 2022 11 min read

Sonic Branding: What Is It and How It Can Speak Volumes for Your Brand

Sonic Branding: What Is It and How It Can **Speak Volumes for Your Brand**



Any '90s kid knows the original Nokia ringtone, AOL's "You got mail" sound or the Disney intro theme. Sound is powerful and can trigger memory, instantly transporting you (even for a millisecond) to the memory and feeling of every time you've heard it. According to Spotify's annual 2021 Culture Next Report: *63% of millennials feel that audio is the most immersive form of media and 65% of Gen Z agrees that audio helps them experience a situation more deeply."

And as experienced from the Apple iPhone ringtone or even the pleasant song your dishwasher makes when it's finished a cycle, it's also a surefire way to grab your attention. As brands fight for our eyeballs on every screen available, they're shifting towards asking audiences to listen rather than look. And audiences are increasingly receptive: Edison Research's findings in The Infinite Dial show that 73% of the U.S. 12+ population (an estimated 209 million people) have listened to online audio in the last month, up from 68% in 2021. With the wireless headphones market trajectory believed to reach \$45.7 billion by 2026 and more brands using artificial intelligence to generate realistic sounding voices for ads and content, it's no wonder 2022 is shaping up to be the year of the "sonic boom."

As the industry evolves, brands need to keep up and reach their audiences in the spaces where they are, in the way they want to be reached. Everything from social sonic entities to multimedia experiences in the metaverse presents audio opportunities for brands: "Audio is essential to navigation and communication

https://www.wix.com/blog/2022/05/sonic-branding/

Your Guide to Sonic Branding: A Sound Strategy For Business Grov Your guide to sonic branding: A sound strategy for n a crowded marketplace packed full of new ideas, innovative products, and exciting

But the UK IPO Examiner was not persuaded



• In a thorough response to our submissions, the Examiner maintained the refusal

...while the sonic logos could be capable of performing a trade mark function and therefore being distinctive, this is not going to happen ab initio – a period of time for consumers to be educated to the sounds functioning as marks will be required.

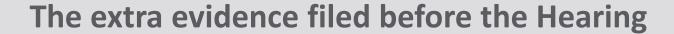
A Hearing was requested

Additional arguments and evidence were filed before the Hearing

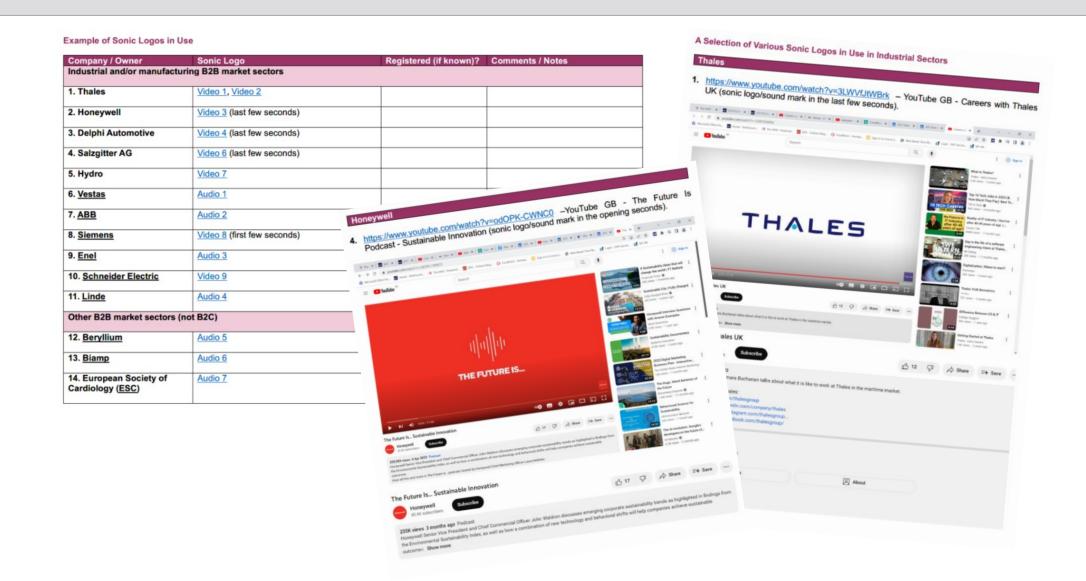


- What other function the sound mark is performing, if not a trade mark function?
 - It is too short to be a regular song
- Common use of sound marks in the market
 - Both general market and Sandvik's specific industrial/manufacturing sector
 - UK marketplace evidence from other companies that use sound marks
 - The relevant professional consumers are used to hearing and accepting sonic logos functioning as indicators of trade origin and knowing them to be 'brand stamps'
- EUIPO precedents should be highly influential
 - Dublin versus Belfast consumers (100 miles away)









The Hearing Officer's decision issued shortly after the Hearing



"...I would agree that the use of sonic branding is [now] prevalent in the manufacturing and industry sectors. I would also contend that in light of [the] submissions it is clear that consumer perception of sounds as trade marks has evolved and what might have been considered non-distinctive some decades ago may now be considered distinctive.

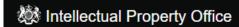
I have also taken into consideration [the] compelling submissions and I agree that the marks have a certain resonance that will enable the target consumer to perceive and regard them as trade marks.

The objection is waived".

- A landmark decision and a change in practice...?
 - Acknowledges a change in marketplace recognition of sound marks
 - May have some precedential value going forwards

Success!





New search

Trade mark number

UK00003893778

Status Registered

View historic details

Trade mark type

Sound mark

Dates

Filing date 27 March 2023 Date of entry in register 08 December 2023 Renewal date 27 March 2033



https://trademarks.ipo.gov.uk/ipotmcase/page/Results/1/UK00003893778





Any questions?

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SOUND MARKS in the U.S.

Anna King Banner & Witcoff, USA





SOUND MARKS in the U.S.

Anna King aking@bannerwitcoff.com

What is a registrable sound mark?

- A mark that identifies and distinguishes a product or service through audio means
- Must be arbitrary, unique, or distinctive to be registrable on Principal Register
- Commonplace sounds (sound marks for goods that make the sound in their normal course of operation) can be registered with a showing of acquired distinctiveness



Drawing & Specimen Requirement

Drawing

Select "sound mark" in application and submission of audio reproduction (.wav, .wmv, .wma, .mp3, etc.)

Specimen

- Submit a specimen that contains a sufficient portion of the audio or video content to show how the mark is used in connection with the goods/services
- For products, consider displays associated with the goods (e.g., DURACELL played sound in stores where batteries sold)







Is distinctiveness required?

- No only if the product makes the sound in its normal operation (e.g. alarm clocks, appliances with audible alerts, mobile phones rings, etc.)
- Motorola/Nextel: electronic chirping sound made by phone could not be registered because its was not inherently distinctive and had not acquired secondary meaning
 - Chirp applied to two-way radios lacked distinctiveness
 - Chirp applied to cell phones was not inherently distinctive and had not acquired distinctiveness
 (Motorola failed to provide sufficient evidence that the chirp was recognized as a source identifier and Nextel's contemporaneous use rebutted claims of substantially exclusive use)



How do you prove distinctiveness?

- Show acquired distinctiveness via substantially and exclusive continuous use
- Show acquired distinctiveness via evidence of recognition: surveys, promotional efforts, sales, length of use, awards, press, etc.



Case Example – Zippo (RN 5527388)

- Mark description: sounds of a windproof lighter opening, igniting, and closing
- Goods: lighters for smokers
- Office Action:
 - Failure to function (not source indicator)
 - Information request:
 - Submit evidence/explanation of how mark is used on/with goods in order to determine whether or not the sound is emitted in normal course of operation of goods
 - If sound is emitted in normal course:
 - · Claim acquired distinctiveness; or
 - Amend to the Supplemental Register





Zippo

- Admitted the goods make the sounds in the normal course of operation and claimed acquired distinctiveness with evidence and supporting declaration
 - Long term use (since 1933)
 - Advertising ("You can even tell a genuine ZIPPO in the pitch dark!")
 - Media articles (discussing, e.g., some people just like the "click")
 - Entertainment industry (Eric Clapton using sound in song "It's Probably Me," literary works, numerous television and movie works), Broadway musical "Stomp"
 - Professional and consumer statements



Zippo

- USPTO refusal
 - Not convinced sound is a source indicator
 - No sales or advertising expenditures
 - Advertising does not refer to all three sounds claimed
- Zippo response
 - Provided sales and advertising expenditures
 - Reinforced in simple statement that "magnitude of evidence" clearly demonstrates that consumers have come to identify the mark, including portions thereof, as a source indicator of products



Functionality hurdle

- A sound is not a trademark if it is functional
 - Loud, pulsing sound denied registration as a mark for personal emergency alarms
 - Allegedly distinctive sound of Harley-Davidson motorcycle engines (SN 74485223)





Examples of Registered Sound Marks

























Thank you!

Anna King aking@bannerwitcoff.com



BANNER WITCOFF

BANNER BANNERWITCOFF.COM

CHICA

CHICAGO

71 SOUTH CHICAGO 71 SOUTH WACKER DRIVE / SUITE 3600

CHICAGO IL 60606

WASH

WASHINGTON DC

1100 13TH WASHING 1100 13TH STREET NW / SUITE 1200

WASHINGTON DC 20005

BOST(

BOSTON

28 STATE BOSTON I 28 STATE STREET / SUITE 1800

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