

## Resolution of the Executive Committee, Turin, Italy 31 March to 4 April 2019

## "Online Filing Systems"

**FICPI**, the International Federation of Intellectual Property Attorneys, broadly representative of the free profession throughout the world, assembled at its Executive Committee held in Turin, Italy, 31 March to 4 April 2019, passed the following Resolution:

**Noting** that the use of online filing systems to interact with IP offices is the predominant way of working for IP attorneys,

**Urges** IP offices to ensure that in addition to reliable, properly tested and adequately supported online filing systems, suitable alternative and backup filing methods are available at all times,

**Further urges** procedural and legal safeguards for users in case of problems with the online filing systems to prevent failure to meet a deadline or other loss of right, and

**Encourages** IP offices to communicate promptly and clearly with users when there are issues with the online filing systems, and to keep a public record of such issues.